



CANCELLATION / NO-SHOW POLICIES

The no-show/cancellation policy is enforced for the following reasons:

1. We rely heavily on our schedule to maintain a high standard of care.
2. By giving appropriate notice to the facility, we are able to offer your appointment slot to other patients.
3. Repeated cancellations will slow your progress and likely prevent you from experiencing optimal outcomes from treatment.

NO-SHOW POLICY

If you do not cancel your appointment in accordance with the cancellation policy below, and/or fail to show for your scheduled appointment, a \$25 no-show fee will be charged to your account. The fee will not be waived for any reason, so please do not ask.

CANCELLATION POLICY

All appointments prior to 12:00 pm must be cancelled by 5:00 pm the day prior to your scheduled appointment. All appointments after 12:00 pm must be cancelled by 9 am the day of your scheduled appointment. Failure to cancel your appointment by these deadlines will result in a no-show fee being charged to your account.

REPEATED CANCELLATIONS

Your therapist will recommend a frequency of treatment based on your specific needs. Optimal outcomes from treatment can only be achieved if you take responsibility in your care and are compliant with the therapist's recommendations. Repeated cancellations may result in you being discharged for noncompliance.

These policies are strictly enforced to assure you receive the care you deserve and achieve your goal of a pain-free, active lifestyle. We pride ourselves in providing the highest quality of care possible. Please help us maintain this level of care by making your time here a priority.

A copy of these policies will be provided upon request.

Name

Date